BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 91-406-G - ORDER NO. 91-618

JULY 18, 1991

IN RE: Piedmont Natural Gas Company - Request) ORDER for Waiver of Regulation 103-452(b).) GRANTING) WAIVER

This matter comes before the Public Service Commission of South Carolina (the Commission) on a request received by Piedmont Natural Gas Company, Inc. (Piedmont or the Company) received July 12, 1991, which requests that this Commission waive the provisions of Regulation 103-452(b).

Regulation 103-452(b) requires two (2) business days maximum notice to be accomplished by telephone or personal contact prior to disconnecting a customer's gas service for non-payment. Piedmont asserts that personal notification as required under R.103-452(b) is both costly and ineffective. Therefore, the Company requests that the Commission waive the regulation and that the Company be allowed to notify its customers by mail three (3) business days prior to disconnecting service for non-payment, except for Deferred Payment Plan customers, who would continue to receive notification pursuant to R.103-452(c).

The Commission has considered this request and believes that the waiver of the regulation under these circumstances is in the public interest, and would ease the Company's burden of notification.

IT IS THEREFORE ORDERED:

- 1. That the provisions of Regulation 103-452(b) are hereby waived for the customers of Piedmont Natural Gas Company, Inc., except for Deferred Payment Plan customers, who shall continue to be notified pursuant to Regulation 103-452(c). All customers other than those on a Deferred Payment Plan may be notified by mail at least three (3) business days prior to disconnection of service for non-payment.
- 2. That this Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Marjarie amas Dragues
Chairman

ATTEST:

Executive Director

(SEAL)